

Strathcona County Family and Community Services

Who we are and What we do

(Updated Aug 2013)

All staff and programs can be reached at 780-464-4044

Jackie Winter (Director)

Jill Dorsch (Administrative Assistant to the Director)

- recording secretary for committees, Recreation Access program, transit subsidy and department maintenance on The Insider and Internet, Forms Management, and Records Retention

Community and Social Development

Community and Social Development

Empower the community to collectively bring about social change. Supports individuals and groups to work collaboratively to identify and address current social issues and work together to prevent future social issues in Strathcona County. This is done through:

- Promotion of social sustainability to ensure a healthy, well connected community.
- Identifying service gaps and developing services
- Community needs assessments, consultations and focus groups
- Facilitating social impact assessment of decisions
- Collaborative joint planning and action
- Identification, assessment and planning for family, youth and seniors' issues
- Strategic planning, board development, team building
- Community education and training

Staff and key projects:

Catriona Gunn-Graham (Manager – Community and Social Development)

- Oversees and coordinates programs within CSD branch, including budgeting and planning, and supervises staff.

Projects and Involvement in Committees:

- Social Sustainability Framework and Sustainability Team
- FCSS Coordinating Council
- FCSSAA Board
- FCSS Regional Network (Edmonton Evergreen)
- Linkages
- Leadership training
- CPAC (Community Partners in Action Committee)
- Family Violence Initiatives

Marnie Lee (Supervisor – Community and Social Development)

- Interagency
- CPAC (Community Partners in Action Committee)
- Family Violence working group
- Trauma Support
- Supervise staff

Melanie MacNeil (Community Development Coordinator)

- Youth Plug-In Event
- Youth Protective Factors (Assets)
- Youth Connecting Committee
 - Youth Week
- Youth Council
 - High Five Awards
- Regional Youth Council/Provincial Youth Council Coordinators
- Youth Advisory Committee
- Human Library

Teri Stannard (Community Development Coordinator)

- Neighbour Day – September 2013
- Youth Mentoring
- Seniors Week Celebration
- Community Building
- Grants
- Family Day Unplugged 2014
- Women’s Wellness Conference 2014
- Expecting Respect Conference 2014
- Tax Clinics

Erin McKeown *on maternity leave from October 2013 see Gillian Kennedy for duration of leave* (Community Development Coordinator)

- Community Adult Learning and Literacy Society (CALLS)
- Family Violence – in the workplace and engaging men and boys
- Network and Learn Lunches and professional development opportunities
- National Family Week

Jean Bell – (Social Development Liaison)

- Regional Drug & Alcohol Strategy (CPAC)
- Dinner and Dialogues – alcohol moderation project
- Regional Youth Homelessness
- Community Integrated Response Team (CIRT)
- 211 reports – monitor and bring trends forward
- Vulnerable Populations
- Sustainability Platform/Team

Rene Robertson-Potisk – (Social Development Liaison)

- Sun Design Team (Emerald Hills Urban Village, Cambrian Project, Mature Neighbourhoods, etc)
- Sustainable Plan-It
- Seniors education workshops
- Seniors Centres/Clubs/Liaison
- Active Living Conference
- Community Building, including Walking Communities
- Boys and Girls Club
- Happiness Initiative

Jodi Kelloway (Older Adult Services Specialist)

- Older Adult Plan Implementation & Coordinating Committee
- Friendly Visitor Program
- Snow Busters and Lawn Busters Programs
- Seniors Advisory Committee
- Regional Seniors FCSS Group
- Seniors' Transportation Working Group
- Seniors Outreach support/assessments and social isolation
- Seniors Resource Directory
- Seniors' Safety Calendar

Carolina Ventura (Elder Abuse Specialist 0.6 FTE)

- Elder Abuse Working Group
- Strathcona County Elder Abuse Response Network
- Elder Abuse Awareness

Lisa Belcourt (Youth Outreach Worker)

- Work with youth ages 13-20 who reside in Strathcona County who are facing any number of challenges (i.e. homelessness, addictions, mental health)
- Meet with youth out in the community and support them to connect with resources and empower them to make positive choices.
- Support youth and their families through crisis situations.
- Provide support with referrals to other services and follow-up contact.

Cara Alexander-Brown (Graphic Design and Marketing Specialist)

- Integrated marketing communication plan and support (all programs & initiatives)
- Graphic design and layout including procurement (all programs & initiatives)
- Web development and social media oversight

Seniors Outreach Program

- Provide support in the home & connect older adults to community resources
- Emotional supports, interventions and advocacy to seniors

Staff: **Anne Boychuck** (Supervisor Senior Outreach Program)
Robin McClung (Seniors Outreach Worker)
Diana Barrantes (Seniors Outreach Worker)

Counselling

Kama Jamieson (Supervisor Counselling)

- Identifies service gaps in counselling area and develops programs that meet these needs

Counselling

- Counselling services to individuals, couples and families
- Provide group facilitation
- Connect people to appropriate formal and informal resources
- Provide in-office and outreach services
- Fees vary dependent upon the income of the client and may be waived as required

Staff: **Liam Hyland** (Counsellor)

Charles Chenard (Counsellor)

Brenda Thompson (Counsellor)

Family School Liaison

(Partnered with other organizations through the Student Health Initiative - SHIP)

- Helps school age children and their families deal with emotional and behavioural issues that interfere with their child's learning.
- The Family School Liaison Worker works collaboratively with children, parents, community agencies and schools

Staff: **Justin Kennedy** (Family School Liaison Worker)

Brad Oates (Family School Liaison Worker)

Cynthia Smith (Family School Liaison Worker)

Jennifer Hoyer (Family School Liaison Worker)

Kathy Patras (Family School Liaison Worker – 0.9 FTE)

Amanda Ulrickson (Family School Liaison Worker – 0.6 FTE)

Family Resource Facilitator

Laurie Chubb (Family Resource Facilitator)

- Provides one-on-one short term support, in office or outreach

- Assesses the service requirements for families and (with children up to 18 years) develops and facilitates programs and services to meet demonstrated needs
- Parent Teen Conflict Resolution

Intake

Rigel Young (Intake worker)

- Provides initial contact for families/clients and connects them to the most appropriate services
- Intake for Counselling program and Family School Liaison Workers
- Provides referrals to external services, if appropriate

Sherry Kennedy (Intake Support Worker – part-time)

- Provides back up and support for intake functions

Family Resource Services

- Supports are provided to children 0 – 18 and their families through the following services to meet unique needs of families.

Lori Prediger (Manager Family Resource Services)

- Oversee programs within this branch
- Projects
 - Early Childhood Mapping Project
 - Mental Health Capacity Building Project (KEYS)
- Involvement in the following Committees:
 - Provincial Parent Link Directors Network (Co-chair)
 - Emergency Social Services Network of Alberta
 - Regional Common Outcomes Advisory Committee & Working Group
 - Regional Respite Care (Child Care)

Family Day Homes

- Child care is provided in-home by an approved Family Day Home provider.
- Staff provide supports through training, monthly visits, and ongoing consultation to providers.
- Staff facilitate the placement of each child and provide child care information and consultation to parents.

Staff: **Adel Kuzyk** –Supervisor Family Day Homes
Orena Strynadka – Family Day Home Visitor

Home Visitation

(Partnership with Capital Health)

- Provides long term in home supports for at risk families with children 0 – 5 years, meeting specific intake criteria
- Home visitors work with parents on needs identified by the family including parenting skills, child development, coping skills and strengthening relationships, and provide resources and applicable referrals.
- Provide help with accessing community services such as housing, food, child care, emergency shelters, treatment, education programs and health services.

Staff: **Anne Boychuk** – Supervisor Home Visitation
Simone Moniz – Family Support Worker
Angela Anderson – Early Childhood Resource Worker (& Parent Link)
Michelle Lemieux – Nurse (part-time, Capital Health employee)
Marlene Haugan – Preschool mental health consultant (CASA employee)

Parent Link

Includes: Early Childhood Development / Taking Action on Bullying / Triple P Parenting

(Co-located with Boys and Girls Club of Strathcona County and Robin Hood Family Support programs at 3 Spruce Avenue - 416-6730)

- The primary focus is on children 0 – 6 years and their families. Also includes siblings (7-17 yrs) of the primary clients.
- Inclusive programs are offered in the four core areas:
 - Early Childhood Development and Care – Drop-in Parented Playgroups, outreach to rural locations
 - Parent Education – Parent Leadership, Triple P Parenting, Parent-to-Parent, Ready-Set-Go
 - Family/Caregiver Support – phone support, home visits, Creation Station, Kids Club, special events
 - Information and Referral – developmental screening, links to services
- External partnerships for service delivery
 - Robin Hood Association
 - Strathcona County Library
 - Strathcona County Recreation, Parks, & Culture
 - Alberta Children’s Services & Alberta Education – Taking Action on Bullying @ Glen Allan School & Parent Link
 - Alberta Children’s Services – Triple P Parenting

Staff: **Gina Somerville** (Supervisor Parent Link)
Cathe Rummery (Early Childhood Resource Worker)
vacancy (Early Childhood Resource Worker)
vacancy (Early Childhood Resource Worker)

Shavaun O’Dwyer (Resiliency Worker – Taking Action on Bullying)

Casual staff

- **Danielle Gervais**

- **Naomi Broadhurst**
- **Kate Berry**

Lyn Waldron (ECD - Family Support – Robin Hood Association employees)

KEYS (Keys to Empowering Youth Succeed) Mental Health Capacity Building Project

(Multi-agency project; co-located with FR Haythorne Jr. High School and Next Step Sherwood Park Junior High)

- This pilot (2008-2014) is preventative in nature and aims to promote and enhance mental health and well being among students and families.
- This project is guided by the Mental Health Capacity Building Advisory Committee consisting of representatives from Child and Adolescent Services Addiction and Mental Health Edmonton Zone Alberta Health Services; Community Youth Services Addiction and Mental Health Edmonton Zone Alberta Health Services; Elk Island Public Schools; Primary Care Public Health and Chronic Disease Management Alberta Health Services; Region 6 Child & Family Services Authority; and Strathcona County Family & Community Services.

Staff: **Chelsea Avitia** (KEYS Program Lead)
Karen Pankiw (KEYS Success Coach)
Kirsten Schmidt (KEYS Success Coach)
Richie Curbelo (KEYS Success Coach – temporary/casual)

Group Services

Pat Bodnar (Supervisor Group Services)

- Coordinates, plans and delivers a range of groups based on needs and priorities identified in consultation with the Management Team
- Consults with community partners and social agencies regarding needs and priorities
- Coordinates Roots of Empathy program

Social Information and Research

Erfan Tabarsi (Social Information/Research Coordinator)

- Provides the department with professional research and consultation to assist staff with the planning, development and evaluation of existing and future programs

Home Support

- Provides in-home support to residents of the County who are experiencing health related difficulties.
- Services may include assistance with personal care, medication assistance, specialized nursing tasks, caregiver relief, and light housekeeping.

Staff: **Lyanne Burak** (Coordinator)

Sandra Matheson – (Home Support Field supervisor)

Carrie Marson– (part-time Home Support Field supervisor)

Becky Dykstra – (Home Support Scheduling Supervisor)

Jessica Guktnecht (on-call Field Supervisor)

Home Support Workers: consist of Health Care Aides and Homemakers who provide services in-home to clients

Administration

- Provide front line contact, information and referrals to anyone calling or visiting Family and Community Services
- Provide administrative, accounting and budget support to all programs in the building

Staff: **Dawn Bradshaw** (Coordinator, Administration and Finance)

Sandra Sullivan (Administrative Support)

Linda Brow (Administrative Support)

Denise Farrugia (Administrative Support)

Amanda Dews (Administrative Support)

Janie Cormier (Accountant)